

## Capitol Consulting, LLC migrates north to Toledo to guide Mercy Health System Northern Region through their performance improvement process.

**Chicago, Illinois, October 1<sup>st</sup> 2011** – Mercy Health System Northern Region has chosen Capitol Consulting, LLC to guide them through the Performance Improvement Process while installing The OPTIX Reporting System throughout the 5 acute hospitals in the Toledo region. “The MHSNR has done a brilliant job with the recent improvements with patient flow, length of stay, and quality management. For us as an organization, this is a nice opportunity for us to assist them in their journey towards a complete change in culture”, David J. LeClercq, Managing Partner, Capitol Consulting, LLC.

Over the next year, Capitol Consulting, LLC will work with all department managers to establish performance standards, road maps, and staffing grids to arrive at the new cost per unit of service standards. In addition, the OPTIX Reporting System will be installed to provide clarity in performance and potential opportunity.

### About Mercy Health System Northern Region, Catholic Health Partners

Mercy Health System Northern Region is a seven hospital system and a preferred provider of healthcare services for a 20-county area in Northwest Ohio and Southeast Michigan. As a faith-based healthcare system, Mercy continues to honor its long standing Mission to extend the healing ministry of Jesus by improving the health of our communities, with an emphasis on the underserved. Mercy demonstrates behaviors reflecting its core values of compassion, excellence, human dignity, justice, service, and sacredness of life.

Catholic Health Partners (CHP) is the largest health system in Ohio and the fourth largest employer in Ohio, and CHP is also one of the largest nonprofit health systems in the United States. With \$5.05 billion in assets, CHP employs more than 38,000 associates in more than 100 organizations -- including 34 hospitals -- that meet the healthcare needs of people in Ohio, Tennessee, Kentucky, Pennsylvania and contiguous states.

For the second year in a row, CHP was named one of the nation’s Top 10 Health Systems for clinical quality and efficiency in a Thomson Reuters study of 255 health systems across the country. And, in a study published in the June 2008 issue of The Joint Commission Journal on Quality and Patient Safety, CHP ranked 5th of 73 hospital systems for quality of care.

### About Capitol Consulting, LLC:

Founded in 1998, Capitol Consulting is a health care consulting firm based in Chicago, Illinois. Our **Performance Improvement Process** and **OPTIX Reporting System** has led organizations across the United States and Europe towards achieving expense reduction and performance improvement while giving our clients return on investment exceeding 30 - 1. To learn how Capitol Consulting, LLC can assist your organization please visit [www.CapitolConsultingLLC.com](http://www.CapitolConsultingLLC.com).

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